



**River Cruises**

**Operating the Riverboat Twilight**

P.O. Box 172 ~ Scales Mound IL 61075

800-331-1467

[www.riverboattwilight.com](http://www.riverboattwilight.com)

The Riverboat Twilight stresses to all members of our community, including those who are traveling to our area to follow standard precautions to help prevent the spread of the virus. Those precautions include:

- Wash hands with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer that contains 60-95% alcohol when water and soap is not available.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home if you are sick and go see your doctor if you develop symptoms.
- Clean and disinfect objects and surfaces that have been touched such as counters, doorknobs, toilets, phones, etc.)
- Cover nose and mouth when coughing and sneezing with a tissue, immediately dispose of the tissue and wash your hands for at least 20 seconds.

### **Our Commitment to Cleanliness**

For the past several weeks, we have implemented an enhanced cleaning process. While the cleaning process of our terminals and vessel has always been robust, we have taken steps to invest in recommended disinfectants and will continue to evaluate our cleaning procedures.

- Frequently touched surfaces in the terminals, vessel and offices such as door knobs, handles, ticket counters, and hand rails will be wiped down with disinfectant on a recurrent basis. We are reinforcing training procedures to ensure cleaning processes are conducted properly by our employees.
- Hand sanitizer is available at our ticket windows and numerous places aboard the vessel for passengers and employees to utilize.
- The Riverboat Twilight requests passengers and employees to respect and adhere to social distancing while in our facilities, standing in line to board and on board our vessels.
- CDC recommendations regarding the wearing of Facemasks can be found [here](#).
- If any Riverboat Twilight customer experiences flu-like symptoms when they are scheduled to be on a cruise, we please ask you to contact us. We will be happy to reschedule your cruise to any time in the future with no rescheduling fee. All you have to do is contact our office at 800-331-1467 or via email at [info@riverboattwilight.com](mailto:info@riverboattwilight.com)

For more information:

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

CDC's Recommendations: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html> External Link

CDC's Use of Cloth Face Coverings to Help Slow the Spread of COVID-19:

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>